

Courses' Descriptions

DEPARTMENT OF TOURISM

IONIAN UNIVERSITY



COURSE DESCRIPTION

1. GENERAL

SCHOOL	ECONOMIC SCIENCES		
DEPARTMENT	TOURISM		
LEVEL	Undergraduate		
COURSE CODE	MNG100	SEMESTER	1 st
COURSE TITLE	Introduction to Business Organization and Management		
INDEPENDENT TEACHING ACTIVITIES		WEEKLY TEACHING HOURS	ECTS
Lectures		4	5
COURSE CATEGORY	General Background		
COURSE TYPE	Compulsory		
PREREQUISITES	-		
LANGUAGE OF TEACHING AND EXAMINATIONS	Greek		
THE COURSE IS OFFERED TO ERASMUS STUDENTS			
URL	https://tourism.ionio.gr/en/undergraduate-studies/courses/1157/		
ECLASS	https://opencourses.ionio.gr/courses/DTO107/		

2. TEACHING RESULTS

Teaching Results

Upon successful completion of the courses, students should be able to:

- demonstrate that they can identify, understand and analyze economic, social, political, legal, and ethical factors and trends and their impact on business
- describe the application of traditional and electronic (quantitative and qualitative techniques/tools and methods/methodologies) for identifying and solving problems and making decisions in businesses
- evaluate and apply the concepts, theories, techniques and strategies from any relevant science in the business field
- •differentiate the special requirements of separate sectors of the economy and adapt to them standards and techniques of analysis, planning and decision-making
- understand the core functions of the business and their contribution to value creation
- analyze competitors and formulate strategies to build competitive advantage
- understand the philosophies and methods used to improve the effectiveness and efficiency of organizational processes. In such a context the concept of quality and Total Quality Management will be developed
- demonstrate their ability to develop a holistic perspective/approach of interacting internal and external factors and assess their impact on the business
- demonstrate their ability to work effectively in teams

General Skills

3 CONTENT

The aim of the course is to introduce students to all the basic concepts of Management science. Upon completion of

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the course, the students will have been acquired a unified image of the business, with clearly placed the basic functions, mechanisms and procedures that manager it, with a purpose to operate effectively.

Week 1

Introduction to the concept of business administration - management

Week 2

The organization's environment

Week 3

Tools and models for investigating the business environment

Week 4

The history of management thought

Week 5

The decision-making process

Week 6

The planning process

Week 7

The organization process

Week 8

Organizational planning and work organization

Week 9

The management process - leadership and motivation

Week 10

The management process - communication and group dynamics

Week 11

The control process

Week 12

The work of managers

Week 13

The importance of strategy for organizations

4. TEACHING AND LEARNING METHODS - EVALUATION

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TEACHING METHOD		
USE OF INFORMATION AND COMMUNICATION TECHNOLOGIES		
TEACHING STRUCTURE	Activity Lectures Projects Literature Study and Analysis Practice and Preparation Course Total (ECTS: 5)	Semester Workload 52 13 30 30 125

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EVALUATION OF STUDENTS	The evaluation process is based on the following model:	
	Written Exam (Combination: Multiple Choice Questions, Development Questions, Case Study Solution) - 70% of final grade Written Assignment (group) - 30% of the final grade	

5. BIBLIOGRAPHY

- Robbins, Coulter, DeCenzo (2012). Fundamentals of Management (10th edition) Pearson.
- Samson, D. and Daft, R.L. (2015) *Fundamentals of Management* (5th Asia Pacific Edition) Cengage Learning: Australia.
- Schermerhorn Jr, J. R., Bachrach, D. G., & Wright, B. (2020). Management (14th edition) John Wiley & Sons.

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